



# 15 YEAR ROOFING WARRANTY

**DURAKOTE® COASTAL PRE-PAINTED STEEL**

## **DURAKOTE® COASTAL PRE-PAINTED STEEL USED IN THE MANUFACTURE OF EXTERNAL ROOFING PRODUCTS FOR COMMERCIAL AND RESIDENTIAL APPLICATIONS**

Ace Gutters Pty Ltd (hereafter called ACE), warrants that DURAKOTE® COASTAL pre-painted steel used in the manufacture of external roofing products will have a life prior to corrosion of 15 years.

Ace Gutters Pty Ltd also warrants that the DURAKOTE® COASTAL exterior paint system will not flake or peel for a period of 15 years from the date of installation.

This warranty is only valid if the roofing is installed in accordance with good building practice and current Australian Standards including the use of appropriate fasteners (AS 3566, ISO 9223:2012 Category 5).

This warranty does not cover damage from storm or tempest, natural wear and tear such as fading, deterioration caused by abrasion or scratching, harsh or corrosive chemicals or contact with incompatible materials including lead or copper or water run-off containing these elements, poor maintenance allowing the build-up of soil and debris, corrosion within 100m of a marine or industrial emission source.

Please contact Ace Gutters for specific advice if you require roofing or rainwater goods for severe industrial or marine environments.

Ace Gutters' goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

In the event of a warranty claim ACE will, at its discretion, repair or replace only product found to be defective up to the value of \$50,000 (job specific warranty information available on request prior to purchase). ACE or its agent will need to inspect the site and assess the product prior to accepting a claim. Claims under this warranty must be submitted to ACE with written proof of date purchased in the form of an invoice or receipt from their supplier or installer. ACE will not be liable for consequential losses, injury to people, or property.

DURAKOTE® is a registered trademark of Ace Gutters Pty Ltd.  
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**Customer Name:** \_\_\_\_\_

**Job Address:** \_\_\_\_\_

**Date of Purchase:** \_\_\_\_\_

**Invoice Number:** \_\_\_\_\_

**Installers Name:** \_\_\_\_\_

**Signature:** \_\_\_\_\_